



Resourcing the world

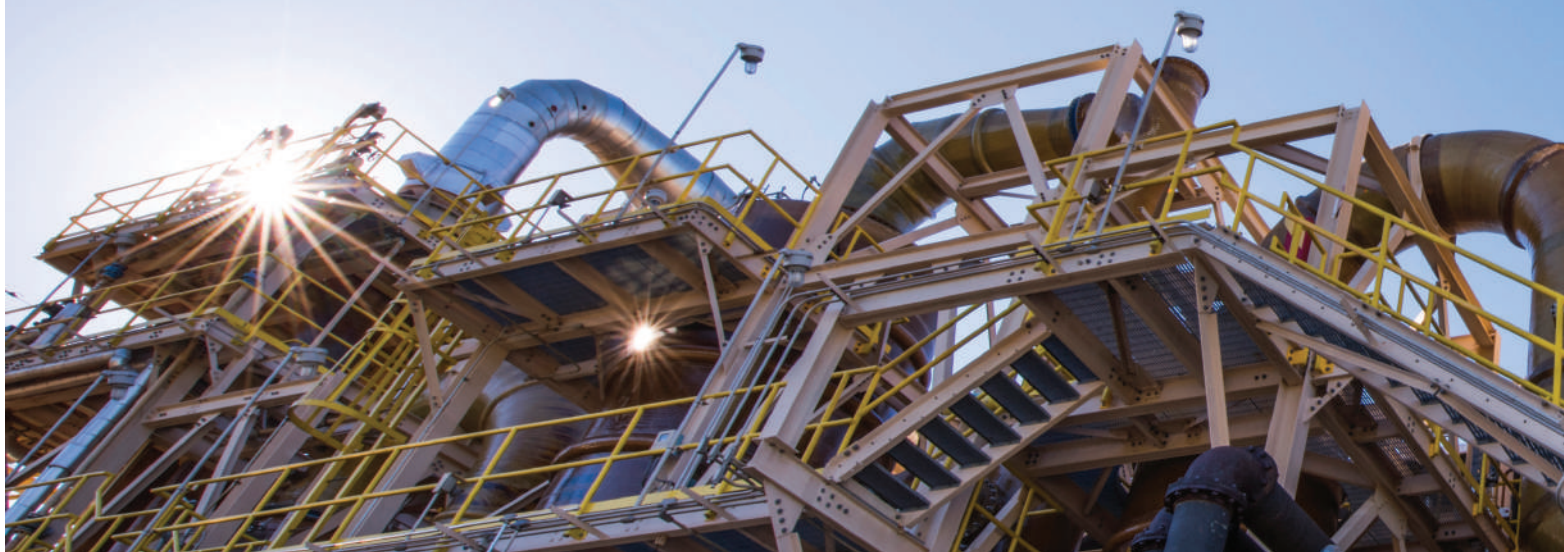


Managing Hazardous and Nonhazardous Waste



WASTE

Why Veolia?



Managing hazardous and nonhazardous waste

When you manage multiple environmental responsibilities, including hazardous waste and its associated liability, you must rely on the capabilities and expertise of your service provider. Veolia stands alone in meeting the criteria you use to determine the most viable environmental service partner.

From on-site services and transportation to final treatment or disposal, Veolia assures regulatory compliance by channeling hazardous and nonhazardous waste and related information through its network of over 400 company owned or certified service centers nationwide. These service centers include treatment, recovery and disposal facilities, sales offices and transportation locations.

Environmental compliance

Veolia maintains an excellent record of compliance with environmental regulations. This record is ready for inspection at any time. A culture of compliance is a way of life at Veolia, where we manage hazardous and nonhazardous waste with the utmost care.

We follow procedures meticulously with our on-site teams, and continue to focus on the details throughout transportation, treatment and disposal. Our waste processing, storage and disposal locations are routinely audited and certified, and all disposal documentation is verified to assure compliance.

Financial strength

Veolia is a publicly owned company with over 160 years of experience delivering environmental solutions. The Paris-based company is the international leader in providing environmental services for waste, water and energy. With \$29.7 billion in revenue, it is the largest environmental services company in the world.

Technical expertise

Our account, project and technical representatives understand hazardous and nonhazardous waste and the related regulatory requirements. Over 1,900 Veolia employees are ready to assist you in any way—from providing information about government regulations and answering technical questions regarding treatment alternatives, to training your employees and setting up disposal programs that save you time and money.



Revenue: \$29.7 billion USD
Employees: Over 181,500
Countries: 54



**Water
solutions**



**Environmental
solutions**



**Energy
solutions**

North America

Veolia North America
Revenue: \$2 billion USD
Employees: 6,875
Same 3 business activities

Industrial

*Market position: #1 in KOH, sulfuric acid, and oil recovery
#2 in hazardous waste*

Municipal & Commercial

*Market position: #2 in
municipal water*

Industries served

- Utilities
- Refining
- Chemical
- Aerospace
- Automotive
- Manufacturing
- Metals
- Pulp and paper
- Government and municipalities
- Universities and hospitals
- Healthcare
- High technology and electronics
- Pharmaceutical and biotechnology
- Service providers
- Consumer products

Waste managed

- Medical waste
- Laboratory chemicals
- Controlled substances
- Catalysts and reagents
- Polychlorinated biphenyls
- Low-level radioactive waste
- Household hazardous waste
- Process solids, liquids and sludges
- Returned goods/off-spec/out-of-date products
- Cylinders, propellants, explosives and pyrotechnics
- Reclaimable organic solvents
- Nonhazardous
- Agricultural waste



Excellent health and safety record

Safety is critical in our business, and Veolia's safety record is strong. The reason for our excellent record is, simply, our focus on training. Our field employees alone receive nearly twice as much training than is required by government regulations.

In the United States, our OSHA log summary shows a Recordable Incident Rate that is 74% lower than the average for the North American Industry Classification System Group, and a Days Away, Restricted, and Transfer (DART) rate that is 79% lower than the NAICS Group average. Similarly, our Experience Modification Rate (EMR), which is used by the insurance industry to determine premiums for workers compensation insurance and is based on past safety performance, is 0.57. An EMR less than 1.0 demonstrates a safety record that is better than average.



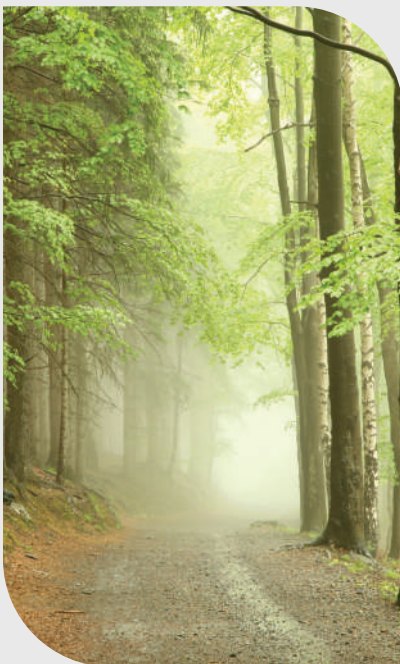
Environmentally compliant
Financially sound
Reducing waste, reducing costs
On call 24/7



Innovation through research

Veolia has established the only research and development program in the world dedicated to environmental services, with laboratories in France, Australia, Germany, the United Kingdom, and the United States. This program develops technical innovations for nonhazardous and hazardous waste

processes, recovery and disposal, supporting Veolia's commitment to environmental sustainability. Locally, we use these innovative processes to improve our efficiencies in recycling electronic waste, metal scrap and organic solvents.



Sustainability

To ensure the most cost effective waste processing, we evaluate your waste streams to reduce overall waste volume and expense, while minimizing environmental impact. We always look for ways to reuse, recycle and reduce waste, including using waste as a product.

As announced in our 2015 environment objectives, we promise to improve our own environmental performance on a global scale by supporting three commitments to the planet:

- Sustainably manage natural resources by supporting a circular economy
- Contribute to the fight against climate change, and
- Preserve and restore biodiversity.

Throughout all of our operations, we are focusing on initiatives that assure sustainability, including:

- Material and energy recovery
- Saving water resources
- Reduction of GHG emissions
- Energy efficiency
- Ecosystem management
- Air and water quality

Capabilities for each location

- Full Service
- Sales/Processing/Other
- VPP in Process

Site Name	Phone	Sales & Customer Service	Incineration	OSHA VPP and/or ISO Certification	Energy Recovery (Fuels Blending)	Recycling & Recovery	Stabilization/Landfill	Lighting & Electronic Recycling	Permitted TSDF	10 Day In Transit	Medical Waste Processing
Gum Springs, AR	870-245-2701										
Phoenix, AZ	800-556-5267										
Azusa, CA	800-395-6726										
Colton, CA	909-370-0730										
Fremont, CA	800-325-2382										
Huntington Beach, CA	800-395-6726										
Richmond, CA	800-325-2382										
Sacramento, CA	800-325-2382										
San Diego, CA	800-395-6726										
Henderson, CO	303-289-4827										
Newington, CT	800-362-2382										
Tallahassee, FL	850-877-8299										
College Park, GA	800-443-5645										
Sauget, IL	618-271-2804										
East Chicago, IN	800-548-4458										
Indianapolis, IN	317-612-0104										
Kansas City, KS	618-271-2804										
Louisville, KY	502-375-2386										
Baton Rouge, LA	225-465-6600										
Charlestown, MA	800-354-2382										
Marlborough, MA	800-354-2382										
Middleton, MA	978-539-2030										
West Bridgewater, MA	800-478-6055										
Westland, MI	734-632-8459										
Blaine, MN	888-887-9457										
Louisiana, MO	573-560-3442										
Mooreville, NC	704-662-3044										
Creedmoor, NC	919-528-3996										
Flanders, NJ	800-426-2382										
Middlesex, NJ	800-426-2382										
Middlesex, NJ Non-Haz	800-426-2382										
Albuquerque, NM	503-355-4900										
Schenectady, NY	518-382-0246										
Tonawanda, NY	800-786-0566										
Wantagh, NY	800-426-2382										
Dayton, OH	937-952-1630										
North Jackson, OH	330-538-0600										
West Carrollton, OH	937-859-6101										
Philadelphia, PA	800-423-2382										
York, PA	888-877-2387										
Arecibo, PR	787-652-0090										
Gurabo, PR	787-744-0070										
Smyrna, TN	615-984-2154										
Baytown, TX	800-624-9302										
Mansfield, TX	904-252-6529										
Port Arthur, TX	409-736-2821										
North Salt Lake, UT	801-294-7111										
Fredericksburg, VA	540-368-9780										
Richmond, VA	804-233-6980										
Kent, WA	253-872-4428										
Vancouver, WA	360-260-0882										
Greenville, WI	888-669-9725										
Menomonee Falls, WI	800-255-5092										
Port Washington, WI	800-556-5267										
Poca, WV	304-759-1055										



★ OSHA VPP Star Certified





Services and technologies *On Call 24/7*

Convert Waste to Product

Electronics Recycling

Computers and Electronics
Mercury Compounds
Batteries
Power Distribution Equipment
Lamps and Ballasts
RecyclePak®

Emergency Response 24/7

Fuels Blending

Household Hazardous Waste

Incineration

RCRA, TSCA, CERCLA
Nonhazardous

Laboratory Chemical Services

Lab Packing Using
Computerized System
Chemical Inventory
Equipment Decontamination

Low-Level Radioactive Waste

Medical Waste Services

Nuclear Services

Online Services

Web-Based Waste Profiling,
Invoicing and Reporting

On-Site Services

Reactive Chemicals Management

Remote Opening
Specialized Packaging
and Transport
High Hazard Chemicals

Recycling and Recovery

Qualified Materials
Solvents and Thinners

Remediation

Stabilization and Landfill

Training and Awareness Programs

Customized
Training Courses

Transportation

Veolia

- \$29.7 billion in revenue
- #558 on the *Forbes* Global 2,000 list
- Operating in 54 countries
- Over 181,500 employees focused on delivering environmentally sustainable solutions
- Over 160 years of experience

Check out Veolia online at veolianorthamerica.com

Once you're registered for CIMS you can:

- Complete Waste Profiles
- Review Invoices
- Print Certificates of Tracking
- Retrieve Generator Waste Shipment Data
- View Scanned Manifests



Resourcing the world

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